

Snug Harbor Resorts, LLC 2020 Reservation Agreement, to be signed by customers who did not complete the online signature process:

Date: _____ What reserved: _____

Customer signature: _____ Cell Phone: _____

Print customer name: _____

RENTAL AGREEMENT:

Thank you for your reservation. As stated prior to making this reservation, you need to agree to the following rules and regulations by filling in the information above and signing this agreement. You agree you are responsible for informing your family or group staying with you of the below rules:

1. You will or have paid 50% to 100% of your reservation at booking time, and the balance is due no later than 4 days prior to arrival.
2. You agree there are no refunds except if the park is closed due to government directive related to the Covid-19 virus, or someone in your group/family that was coming to the park is sick. If that is the case, **notification should be at least 4 days prior to arrival**. You will have the option to change to alternate date in the same calendar year, or receive a refund minus the first night's rent to cover our processing costs. For all other reasonable requests for changes made **at least 4 days prior to arrival**, we will accept a change of dates for a time in the same calendar year, and the balance due will be required to be paid when making the change of dates request.
3. You agree to arrive onsite **after 3:00 PM** on your arrival date. You agree only the number of persons listed in your invoice will be allowed onsite, and you agree that you have declared the total number of persons coming onsite as part of your group, even if they are coming for just a "few hours" or "one day". In other words, **there is NO DAY USE** available at this facility, and your reservation assumes all persons coming onsite will be here for the full time per your reservation. You agree that you will not knowingly bring onsite anyone who is showing signs of having respiratory illness or fever. If you rented a Snuggle Inn cottage, you agree that everyone from your group will use only the bathroom facility in the cottage rented. If you rented an RV site, you confirm the RV coming onsite has its own functioning bathroom with shower, and everyone in your group will use only the RV in your site. The purpose of these 2020 use changes is to help limit potential virus exposure for anyone coming onsite, by limiting access to the park bathroom facilities that can not reasonably be cleaned after each use by various persons or families. No tents allowed in any RV site, or by any cottage due to state and county restrictions related to the virus situation.
4. If your plans change, you can let a family or friend use your reservation as long as you let us know in writing via email 4 days in advance, and as long as the person who takes over your reservation is authorized by you to sign paperwork, and will comply with the rules as posted in the park, especially the "social distancing" requirements of state and county directives.
5. If you or someone from your group is bringing a pet, you/he/she agree to complete the Responsible Pet Owner agreement, verify that the pet is current on rabies shots, and you agree to not bring onsite any pitt bull or pitt bull mix

breeds nor known aggressive dogs. You agree to keep the dog on a short leash at all times and under control with your site or cottage, except when in your own unit, on your boat or swimming with you. You agree dogs that repeatedly bark or harass other dogs or threaten persons will need to be removed from the park by its owner, and there will be no refund of the reservation. If you are staying in a Snuggle Inn, your reservation must note if you are bringing a pet, and you agree you will not bring or allow any pets in a cottage that is not designated for pets.

6. If you need dock space and did not arrange for that in the original reservation, please call at least 4 days prior to arrival to reserve dock space. You agree any child age 13 or under will wear a life jacket when on the docks or at the beach, per state law.

7. If required by the state, you agree you and your guests will wear face masks onsite when not staying in the site or cottage you rented. If you have children with you, you agree an adult will supervise the children at all times when the children are in the park, to assure they are not invading other customer's space and are wearing required face mask and/or life jacket.

8. You agree that neither you or your guests will make any claim against Snug Harbor Resorts, LLC, its owners or staff for any issue related to Covid-19 virus, and use of the public areas, like the beach, will be limited to the number of defined or marked areas, you acknowledge the play gym area has been closed per county directive, and the "dog park" area will be used only for dogs to be able to run off leash but with the pet owner present to control the dog and assure other persons or dogs in the area are safe. You agree use of all park facilities such as the beach area, docks, dog park and boat launch are at your own risk, and you will inform your family/group of these terms of use. No life guard on duty-responsible adults must supervise children at all times when at the beach, on the docks or when riding bikes, skate boards or scooters around the park.

9. **Check-in is after 3:00 pm** unless you arranged in advance for early check-in and pay the half-day fee. For cottages, you agree to remember to bring your own sheets, blankets, pillows and towels and paper goods for the kitchen. Loft cottages have a queen bed in the bedroom, queen size sleeper sofa in the living room and two twin size sleeping mats in the loft area. Larger Snuggle Inn cottages have at least 3 queen size beds, 1 or two queen size sleeper sofas, 3-4 twin size beds. See linens list for the specific cottages on our website at <http://snugharbor.net>. RV sites have either 30 AMP or 50 AMP electric, so make sure to bring your own correct electrical hook-up cords. **Check-out by noon your departure date.**

10. Upon check in, you agree to provide your credit card which will be put on hold for security deposit of \$150 for RV sites, and \$500 for cottages. Hold is released when you check out causing no damages and no violations of the above terms. You agree to provide all the names and ages of the persons included in the reservation, and you agree staff can decline to allow onsite anyone coming in claiming to be part of your group, if not listed and paid for in advance by you. Note that addition of extra persons when onsite will be charged at the onsite-posted rate which is about double the online reservation cost.

Your signature verifies your agreement to these terms and conditions for the RV site or cottage reserved.

COVID-19 ISSUE:

As the person making the reservation for a stay at Snug Harbor Resorts, LLC you agree to the following:

1. You will not bring onsite with you any person known to be suffering with a respiratory illness or temperature that could be associated with exposure to Covid-19 virus.
2. You and the persons coming onsite will bring with you face masks or scarves and will wear the face covering at any time when interacting with staff or any persons onsite not a member of your family or group coming onsite. As of 6/18/2020 the Governor of California directed that all persons must wear face masks when out in public, including facilities like restaurants, stores, recreational facilities and work environments.
3. You agree neither you or anyone in your family or group will invite anyone else onsite other than the persons you are including in this reservation. You acknowledge DAY USE is not an option available at this park and all persons coming onsite will be charged as if staying for the entire length of the reservation.

RV SITE RENTAL, IF APPLICABLE:

The following agreement and information applies to RV site rentals for 2020, and must be agreed to by the person reserving the RV site:

1. You agree all persons coming onsite for this reservation will be required to sleep inside the RV. You acknowledge no tents are allowed in RV sites for 2020 due to county and state requirements for limiting site uses, and you can not check in until the RV is also present.
2. You certify that your RV has a fully functioning bathroom, and that all persons coming onsite with you for this reservation will be informed that your RV bathroom is the only facility available to use for the entire stay. If you have rented a site that does not have a sewer hookup, you certify that you have your own connection hose to be able to cleanly dump your sanitary refuse at the dump station onsite prior to leaving the park.
3. You certify that you will not invite others to come onsite for day use, and you will make sure your whole group is quiet by 10:00 PM nightly and located in the site rented, especially anyone under the age of 18. You agree any children coming to the park with you will not ride bikes, skates or skateboards around in the dark, or without adult supervision.